

August 1, 2008

Drew Polin
OpDecision
760 Newtown-Yardley Rd. #124
Newtown, PA 18940

Dear Drew:

Just as every business owner does, I wear many hats, including management of our wireless bills. I never have enough time in a day to sit and review endless pages of cell phone bills, nor do I have the knowledge to know if I am truly getting the best deal.

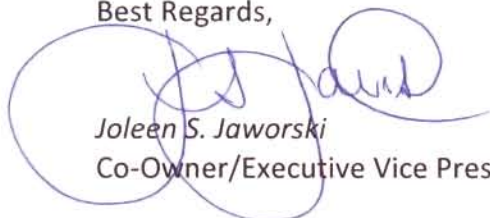
That is why I was so excited to be introduced to OpDecision! I just want to thank you for taking the time to thoroughly review our current wireless plan and for ultimately guiding us to the most-valuable, cost saving plan.

In addition to all of the costs OpDecision was able to save us; it is also just a pleasure to work with you. Your professionalism and service has been first-class since day one.

In an age when the term "customer service " has become just another cliché corporate phrase and very few companies truly care about their clients, OpDecision has proven that dependable customer service does still exist.

Thank you again and I look forward to a long-lasting successful relationship.

Best Regards,



Joleen S. Jaworski
Co-Owner/Executive Vice President